

# Cintia Del Rio

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## About me

I'm interested in Engineering Manager positions, specially for Platform, SRE and Cloud Infrastructure teams.  
 Before becoming a manager, I've spent 10 years yelling at the cloud (AWS, specifically) and living my SRE/devops dreams.

Want a detailed Manager Readme? Check [here](#)

## Employment history

**Company:** Envato

[envato.com](https://envato.com)

**Job title:** Engineering Manager - Platform team

Sydney - Australia

**Time:** 07/2024 - Current

Establishing the platform team (cloud infrastructure), which will be responsible for common infrastructure concerns and tooling.

**Company:** Envato

[envato.com](https://envato.com)

**Job title:** Engineering Manager - Catalogue team

Sydney - Australia

**Time:** 09/2022 - 06/2024

Catalogue team was a delivery team responsible for ~15 internal systems used to review, distribute and management for all of Envato systems.

**Company:** Rezdy

[rezdy.com](https://rezdy.com)

**Job title:** Engineering Manager

Sydney - Australia

**Time:** 09/2021 - 04/2022

As Engineering started expanding post-covid, my role evolved to support and provide vision for multiple teams.  
 I was responsible for hiring and supporting for the newly-created Infrastructure and Platform teams.

**Company:** Rezdy

[rezdy.com](https://rezdy.com)

**Job title:** Lead Site Reliability Engineer

Sydney - Australia

**Time:** 02/2020 - 08/2021

As the sole infrastructure engineering and SRE in Rezdy, I was responsible for both prioritising and implementing changes to the core AWS infrastructure, pipeline deployments and deployment templates.

I also rolled out the incident management process, and established observability and baseline monitoring.

Additionally, I was responsible for triage and coordination for security vulnerabilities and CI/CD improvements.

- Incident Management process;
- On-call management;
- New Relic, Loggly, Opsgenie;
- Jenkins;
- AWS; ECS Fargate, RDS, Cloudformation

**Company:** SafetyCulture

[safetyculture.com](https://safetyculture.com)

**Job title:** Site Reliability Engineering Manager

Sydney - Australia

**Time:** 08/2019 - 01/2020

I joined SafetyCulture to be the lead of the first SRE team, and to help define what SRE means for SafetyCulture. The company has a goal of improving the operational maturity by leveraging SRE practices.

It is my role to drive SRE adoption by defining a strategy and coordinate with all stakeholders how to implement it. I'm also responsible for general team happiness (engineer's satisfaction and career growth), roadmap (gathering input from the rest of the company and prioritisation), deliverable outcomes

I work to ensure my team is working efficiently on the right things, with the right resources, and that they are happy.

I also work as an SRE ambassador for the rest of the company (including those outside Engineering), driving initiatives and discussions.

- People leadership;
- Roadmap;
- SRE rollout;
- Incident Management process;

**Company:** Lorica Health

[www.loricahealth.com.au](http://www.loricahealth.com.au)

**Job title:** DevOps Engineer

Sydney - Australia

**Time:** 01/2018 - 08/2019

My goal at Lorica Health was to improve operational maturity and close the gap between ops and devs, improving production quality and developers efficiency.

I moved teams based on where I could bring more value; when I was in the Ops team, I worked to automate and simplify how developers could do infrastructure changes.

As I progressed to Product teams, I contributed to a better team understanding of delivery, releases and CI/CD concepts. I also helped them to define their alarms and improve their release process to have zero-downtime.

On each team, I contributed by educating developers in modern operational practices as well speeding up delivery for releases, infrastructure and cloud security.

- AWS Services: Route53, EC2, ASG, S3, IAM, VPC, ALB, KMS;
- Puppet; Cloudformation;
- CI and CD (Bamboo);
- Docker and Docker Swarm;
- Datadog;

**Company:** Healthdirect

[www.healthdirect.org.au](http://www.healthdirect.org.au)

**Job title:** DevOps Engineer

Sydney - Australia

**Time:** 11/2016 - 12/2017

When working on the platform team, I did multiple improvements to the CI subsystem to make sure it was reliable and trustworthy.

After moving to be an embedded devops in a product team, I implemented the infrastructure automation for all new cloud-native applications.

I built tools for developers and QAs so they could self-serve for the most common changes avoiding them to depend on me or the Ops team.

- AWS Services: Route53, EC2, ASG, S3, IAM, VPC, ALB, CodeDeploy, EMR, Cloudwatch, Lambda, KMS, Elasticache, Elasticsearch;
- Puppet; Terraform; Cloudformation; Docker;
- CI and CD (Bamboo and Jenkins);
- Datadog;
- Python;

**Company:** Tyro

[www.tyro.com](http://www.tyro.com)

**Job title:** Software Engineer

Sydney - Australia

**Time:** 05/2016 - 10/2016

My team was responsible for CI/CD pipelines and rolling out puppet for production.

My contributions helped Tyro redirect their devops and cloud migration efforts.

- Puppet;
- Docker;
- CI and CD (GoCD);

**Company:** Covata

[www.covata.com](http://www.covata.com)

**Job title:** Infrastructure Engineer

Sydney - Australia

**Time:** 07/2015 - 04/2016

I was responsible for general improvements in the infrastructure, including consolidation and migration to AWS and improving monitoring.

HTML version can be found [cintia.me/resume.html](http://cintia.me/resume.html).

Code available in [github](https://github.com).

I rolled out multiple changes to the deployment pipelines to make them more reliable and trusted.  
 Not less important, I upskilled multiple developers and QAs in the devops 'world', including introduction to docker and puppet.

- AWS Services: Cloudfront, Route53, EC2, S3, IAM, VPC, RDS;
- Bash; Puppet; Packer
- CI and CD (Jenkins);
- Alerting/Monitoring;
- Cloudformation and Python;

**Company:** Atlassian  
**Job title:** Build Engineer  
**Time:** 08/2012 - 06/2015

[www.atlassian.com](http://www.atlassian.com)  
 Sydney - Australia

Build Engineering was responsible for providing CI capacity and capabilities for 500+ developers; as well as tutoring and consulting in CI/CD and maven.

I was responsible for rolling out the third party licensing process to all the Java products in the company, as well as creating the necessary automation.

I made sure several internal plugins were publicly released and supported, for example [Bamboo variable tasks](#).

**Company:** CITS - Centro Internacional de Tecnologia de Software  
**Job title:** Java/C++ Developer and Team lead  
**Time:** 12/2005 - 05/2012

[www.cits.br](http://www.cits.br)  
 Curitiba - Brazil

I worked as the main backend developer for a few projects, leading and mentoring other developers on ORM and java.  
 As I took leadership of the team, I rolled out agile to improve our ad-hoc processes.

## Tertiary Education

Computer Science bachelor (2003 - 2007)  
 Federal University of Parana - Brazil

## Talks

Agile Australia 2015: [Simplifying your releases by automation - how Atlassian does it](#)  
 LinuxConf 2018: [OpenMRS stories: saving lives with open source](#)  
 LinuxConf 2019: [Finding an inclusive opensource community](#)

## Open source

Since 2014, I've been an active member of [OpenMRS](#) community.

- Leading all infrastructure efforts
- Add [Datadog](#) monitoring to all infrastructure.
- Automated VM provisioning using [terraform](#) and ansible.
- Worked to allow new applications to be deployed using [Docker](#)
- [Configuring maven releases from Bamboo](#), using some [Bash scripts](#)
- Upgrade [ci capabilities using Puppet](#); setting up Vagrant
- General help with [maven](#)